USER MANUAL

SMART LOCK

Password
Emergency Key
Wi-Fi

The default Administrator password is 123456.

Please change to new Administrator password.
For your safety, do not use consecutive
or repetitive numbers.

PTMPB400ONTA REV.01

Safety Cautions

- The manual should be read thoroughly before operating the product.
- For security, the password should be changed on a regular basis.
- When the batteries are inserted in reverse positions, it may result in liquid leakage or rupture.
- When the batteries are flat, all the batteries should be replaced.
- Please replace with new batteries, not used ones.
- Do not install, disassemble or repair without the assistance of a product repair technician.
- Use a soft and dry cloth to clean the product.
- Do not press or insert the buttons with awls or pins.
- Do not use the product for any purpose other than a digital door lock.
- Do not let let water get into the product.
- This product is for household use, and its normal functioning cannot be guaranteed in any other environment or settings.
- Do not subject the product to any severe impact.
- If installed in a place with strong direct sunlight or high temperature, it may cause malfunction or in trouble.
- Products with IR sensor / facial recognition function may not be recognized due to 'direct sunlight', 'entry from an oblique angle', 'detection of close objects', or 'changes of the face'. (Only for dedicated models)

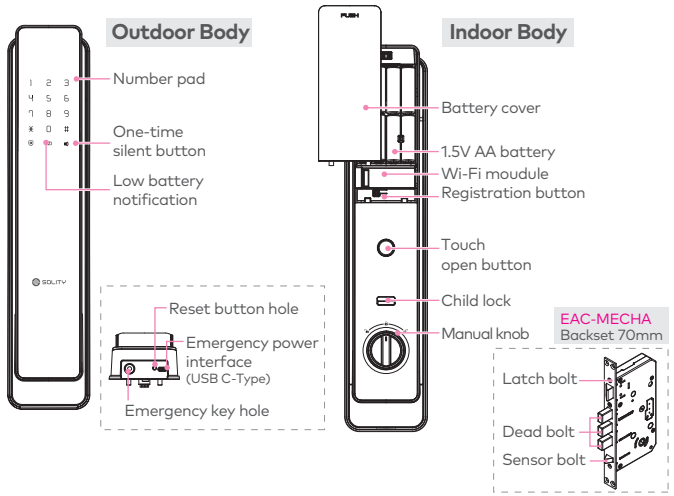
Product Specification

Installation condition	Door thickness	40~120mm
Opening method	Password	4~12 digits up to 4 passwords may be registered.
Rated voltage	DC 6V	LR6 1.5V AA alkaline battery
Emergency power supply	TYPE C	TYPE C USB charging
Sensing high temperature	Temperature sensor	72°C±5°C (Laboratory environment) 62°C±5°C (General environment)
Material	Outdoor body Indoor body	Al, Zn, PC Zn, PC

Caution

For emergency cases, please make sure leave more than one emergency key outside.

Names of Individual Parts



Product Components

* The product components may change depending on the installation environment.

User manual	Screws	Mortise
Installation manual	Emergency key	Mortise shaft
Drilling guide	Screws	Mortise shaft fixing pin
'AA' Batteries (LR6)	Striker	Dust box

Enter the registration mode

Authorize with an administrator password

1. Press [Register] button.
2. Input an administrator password.
3. Press [#] button.

Password → #

- Not inputting anything for 10 seconds will cancel the authorization
- An error will occur if entering less than 6 digits or more than 12 digit password and cancel the authorization.
- When entering an administrator password, press [*] button will reset the entry.
- Press [#] button without any entry or press [Register] button during authorization will cancel the authorization.

How to Register / Change the password

Make sure to register a password while the door is open.

Change administrator password

1. Enter the registration mode. → Registration mode
2. Press [0] button. → 0
3. Enter a 6 to 12 digit administrator password, and press [#] button. → Administrator Password ▶ #

- Default Administrator password: 123456
- Administrator password cannot be identical to an existing user/guest password.

Register a user password

1. Enter the registration mode. → Registration mode
2. Press [1] button. → 1
3. Enter a 4 to 12 digit user password, and press [#] button. → User Password ▶ #

- Repeat step 3 before the keypad lamp turns off will register another user password. (Up to 4 passwords can be registered.)
- User password cannot be identical to an existing administrator/guest password.

Enter the deletion mode

Authorize with an administrator password

1. Press [Register] button for 3 seconds. → 3 seconds.
2. Input an administrator password. → Administrator Password
3. Press [#] button. → #

- Not inputting anything for 10 seconds will cancel the authorization
- An error will occur if entering less than 6 digits or more than 12 digit password and cancel the authorization.
- When entering an administrator password, press [*] button will reset the entry,
- Press [#] button without any entry or press [Register] button during authorization will cancel the authorization.

How to Delete password

Delete a user password

1. Enter the deletion mode. → Deletion mode
2. Press [1] button and input the address (1~4) to be deleted. → 1 1-4
3. Press [*] button. → *

Delete all user passwords

1. Enter the deletion mode. → Deletion mode
2. Press [1] button . → 1
3. Press [#] button for 3 seconds. → # 3 seconds.

Opening the Door From Outside (With Password)

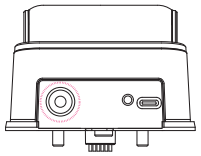
In General authorization mode

1. Touch the number pad.
2. Enter administrator/user password. → Password
3. Press [#] button and it will unlock with a beep sound. → #

- If you enter the [*] button before step 2, the door will be opened silently.

Opening the Door From Outside (Emergency Key)

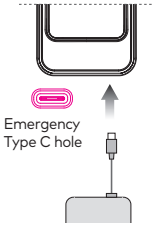
Use the emergency key under the outdoor body and turn right/left to unlock the door.



How to use Emergency Battery

When the battery is exhausted and there is no key, please use a USB cable with an external Type-C interface and connect the power bank as an emergency power source.

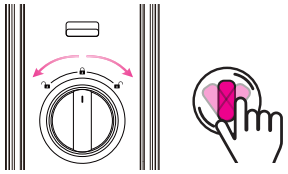
1. Connect the emergency power interface to the emergency power supply through the USB cable of the Type-C interface.
2. Open the door according to the normal outdoor door opening method.



Opening the Door From Inside

Open the door with the manual handle

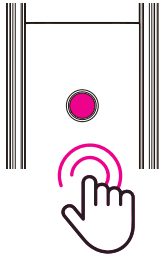
Turn the knob inside to open the lock (mechanical opening).



Open the door with the open button

Press the [Touch open button] to open the lock.

1. Press once
   The door and Gate lock will be opened.
   (It should be synchronized with Grill lock.)
2. Press twice (within 0.5 seconds)
   Only the door will be opened.
   (Gate lock is not opened.)



· If there is no response to the touch button, please confirm whether the child lock is set

Volume Control

8 Levels

Volume can be adjusted when the door is locked.

To Increase

Touch the number pad ▶ Administrator Password ▶ ✳ ▶ 3

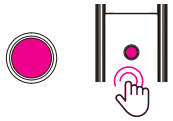
To Decrease

Touch the number pad ▶ Administrator Password ▶ ✳ ▶ 6

How to Pair Door Lock with Gate Lock

Step 1
[Gate Lock] Enter the **Registration Mode.**

Step 2
[Door Lock]

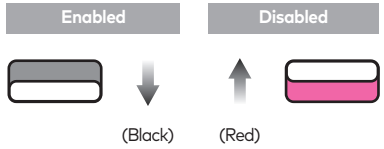


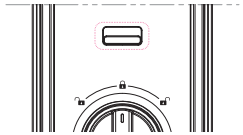
How to Unpair Door Lock with Gate Lock

Step 1
[Gate Lock] 1. Enter the **Deletion Mode.** 2. 5 3. ✳

Child Lock Function

This function will prevent accidentally opening the door from the inside.





Low Battery Alarm

If the lock operates normally but sounds an alarm with the low batter LED notification, the batteries need to be replaced.
Make sure you replace all 8 batteries at once.

· When the batteries are flat, all of them need to be replaced.
· Do not mix batteries with different manufacturers or brands.

Deadbolt Alarm

While the deadbolt unlocks/locks the door, if it doesn't fully extend or withdraw, an alarm will sound (3 beeps).

· If the alarm doesn't stop or the product does not function properly, re-adjust the position of the lock so there is no interference of the deadbolt.
· Please contact your nearest Customer Service if this problem repeats often.

Break-in Alarm

If the door is locked and the product senses any sign of abnormal attempts to open it with force, the alarm will go off with the sound reaching 80dB.

How to deactivate the break-in alarm

Remove the batteries or enter password.

High Temperature Alarm

When the lock senses a high temperature (62℃ ± 5 ℃) with a risk of fire, an alarm will sound in high volume to acknowledge the danger and the door will be automatically unlocked for safe exit.

· If the indoor body is exposed to direct sunlight, it may cause the high temperature alarm to go off.

Prank Alarm and 1-minute Lock Down

When an unregistered password entered incorrectly 5 consecutive times, the lock will not function for 1 minute and an alarm will sound.

·Try again after the 1 minute lockdown has been disabled.

Troubleshooting

Problem	Solution
Product does not turn on.	Please check the direction the batteries are inserted and check polarity marking. Replace all of the batteries (alkaline). Check the battery status and/or the whether the battery is flat.
Password can not be changed	Touch the [Registration] button with a short beep sound. Refer to How to Register and or Change password in the user manual.
Door does not open even after entering the password with the [✳] button touched.	Check whether the password is entered correctly. If the key pad lights are out while entering the password, the buttons cannot be touched. Touch the number pad, once again to light it and then enter the password once again.
Registered information can be verified with the password/RFID cards but the door does not open.	Use a USB Type C emergency battery for one more attempt. Locking device may be one of the major causes of this issue; Contact the service center for assistance.
When being used, the product keeps making beeping sounds.	The alarm sound signals battery replacement. When there a beeping sound, replace all the batteries (alkaline) with new ones.
Door does not lock automatically.	Please reset to Auto Mode. When the batteries are flat, the product will make sounds but will not function. Please replace all 4 batteries (alkaline).